

AIG Malaysia Insurance Berhad (795492-W)
formerly known as Chartis Malaysia Insurance Berhad
Level 18, Menara Worldwide, 198, Jalan Bukit Bintang,
55100 Kuala Lumpur, Malaysia.
603 2118 0188 Telephone
603 2118 0288 Facsimile



Dear Sir/ Madam,

We are now known as AIG Malaysia Insurance Berhad (795492-W) (*formerly known as Chartis Malaysia Insurance Berhad*). Henceforth all references to "Chartis" or "CMI" in these documents refers to AIG Malaysia Insurance Berhad with effect from 15 November 2012.

In line with our rebranding, we will also be moving to an exciting new office on 30 November 2012. Our new address is as follows:

Level 18, Menara Worldwide
198 Jalan Bukit Bintang
55100 Kuala Lumpur
T: 603 2118 0188 F: 603 2118 0288

You may continue to reach us from now until 30 November 2012 with our existing contact number and start contacting us at our new phone number stated above starting from 3 December 2012.

Thank you for choosing AIG as your insurance partner.

Sincerely,

A handwritten signature in black ink, appearing to read "Matt Harris".

Matt Harris

CEO

AIG Malaysia Insurance Berhad

TRAVEL INSURANCE

(updated 12 April 2011)

COUNTRY LISTING

Country	Area of Coverage
Aland Islands	Region 2
Albania	Region 2
Algeria	Region 3
American Samoa	Region 3
Andorra	Region 2
Angola	Region 3
Anguilla	Region 2
Antarctica	Region 3
Antigua and Barbuda	Region 3
Argentina	Region 3
Armenia	Region 2
Aruba	Region 2
Australia	Region 1
Austria	Region 2
Azerbaijan	Region 2
Bahamas	Region 3
Bahrain	Region 3
Bangladesh	Region 3
Barbados	Region 3
Belarus	Region 2
Belgium	Region 2
Belize	Region 3
Benin	Region 3
Bermuda	Region 2
Bhutan	Region 3
Bolivia	Region 3
Bosnia and Herzegovina	Region 2
Botswana	Region 3
Bouvet Island	Region 3
Brazil	Region 3
British Indian Ocean Territory	Region 2
Brunei Darussalam	Region 1
Bulgaria	Region 2
Burkina Faso	Region 3
Burundi	Region 3
Cambodia	Region 1
Cameroon	Region 3
Canada	Region 3
Cape Verde	Region 3
Cayman Islands	Region 2
Central African Republic	Region 3
Chad	Region 3
Chile	Region 3
China	Region 1
Christmas Island	Region 1
Cocos (Keeling) Islands	Region 1
Colombia	Region 3
Comoros	Region 3
Cook Islands	Region 3
Costa Rica	Region 3
Côte d'Ivoire	Region 3
Croatia	Region 2
Cyprus	Region 2
Czech Republic	Region 2
Denmark	Region 2
Djibouti	Region 3
Dominica	Region 3
Dominican Republic	Region 3
Ecuador	Region 3
Egypt	Region 3
El Salvador	Region 3
Equatorial Guinea	Region 3
Eritrea	Region 3
Estonia	Region 2
Ethiopia	Region 3
Falkland Islands (Malvinas)	Region 3
Faroe Islands	Region 2
Fiji	Region 2
Finland	Region 2
France	Region 2
French Guiana	Region 3

Country	Area of Coverage
Guyana	Region 3
Haiti	Region 3
Heard Island and McDonald Isla	Region 3
Holy See (Vatican City State)	Region 2
Honduras	Region 3
Hong Kong	Region 1
Hungary	Region 2
Iceland	Region 2
India	Region 1
Indonesia	Region 1
Ireland	Region 2
Isle of Man	Region 2
Israel	Region 3
Italy	Region 2
Jamaica	Region 3
Japan	Region 1
Jersey	Region 2
Jordan	Region 3
Kazakhstan	Region 3
Kenya	Region 3
Kiribati	Region 2
Korea, Democratic People's Rep	Region 1
Korea, Republic of	Region 1
Kuwait	Region 3
Kyrgyzstan	Region 3
Lao People's Democratic Repub	Region 1
Latvia	Region 2
Lebanon	Region 3
Lesotho	Region 3
Libyan Arab Jamahiriya	Region 3
Liechtenstein	Region 2
Lithuania	Region 2
Luxembourg	Region 2
Macao	Region 1
Macedonia, the former Yugoslav	Region 2
Madagascar	Region 3
Malawi	Region 3
Malaysia	Region 1
Maldives	Region 1
Mali	Region 3
Malta	Region 2
Marshall Islands	Region 2
Martinique	Region 2
Mauritania	Region 3
Mauritius	Region 3
Mayotte	Region 3
Mexico	Region 3
Micronesia, Federated States of	Region 3
Moldova, Republic of	Region 2
Monaco	Region 2
Mongolia	Region 3
Montenegro	Region 2
Montserrat	Region 2
Morocco	Region 3
Mozambique	Region 3
Myanmar	Region 1
Namibia	Region 3
Nauru	Region 2
Nepal	Region 3
Netherlands	Region 2
Netherlands Antilles	Region 2
New Caledonia	Region 2
New Zealand	Region 1
Nicaragua	Region 3
Niger	Region 3
Nigeria	Region 3
Niue	Region 1
Norfolk Island	Region 1
Northern Mariana Islands	Region 3
Norway	Region 2
Oman	Region 3

French Polynesia	Region 2
French Southern Territories	Region 2
Gabon	Region 3
Gambia	Region 3
Georgia	Region 2
Germany	Region 2
Ghana	Region 3
Gibraltar	Region 2
Greece	Region 2
Greenland	Region 2
Grenada	Region 3
Guadeloupe	Region 2
Guam	Region 3
Guatemala	Region 3
Guernsey	Region 2
Guinea	Region 3
Guinea-Bissau	Region 3

Pakistan	Region 1
Palau	Region 2
Palestinian Territory, Occupied	Region 3
Panama	Region 3
Papua New Guinea	Region 2
Paraguay	Region 3
Peru	Region 3
Philippines	Region 1
Pitcairn	Region 2
Poland	Region 2
Portugal	Region 2
Puerto Rico	Region 3
Qatar	Region 3
Réunion	Region 2
Romania	Region 2
Russian Federation	Region 2
Rwanda	Region 3

Country	Area of Coverage
Saint Barthélemy	Region 2
Saint Helena	Region 2
Saint Kitts and Nevis	Region 3
Saint Lucia	Region 2
Saint Martin (French part)	Region 2
Saint Pierre and Miquelon	Region 2
Saint Vincent and the Grenadines	Region 2
Samoa	Region 2
San Marino	Region 2
Sao Tome and Principe	Region 3
Saudi Arabia	Region 3
Senegal	Region 3
Serbia	Region 2
Seychelles	Region 3
Sierra Leone	Region 3
Singapore	Region 1
Slovakia	Region 2
Slovenia	Region 2
Solomon Islands	Region 2
Somalia	Region 3
South Africa	Region 3
South Georgia and the South Sandwich Islands	Region 3
Spain	Region 2
Sri Lanka	Region 1
Suriname	Region 3
Svalbard and Jan Mayen	Region 3
Swaziland	Region 3
Sweden	Region 2
Switzerland	Region 2
Taiwan, Province of China	Region 1
Tajikistan	Region 3

Country	Area of Coverage
Tanzania, United Republic of	Region 3
Thailand	Region 1
Tibet	Region 3
Timor-Leste	Region 1
Togo	Region 3
Tokelau	Region 3
Tonga	Region 2
Trinidad and Tobago	Region 3
Tunisia	Region 3
Turkey	Region 2
Turkmenistan	Region 3
Turks and Caicos Islands	Region 2
Tuvalu	Region 2
Uganda	Region 3
Ukraine	Region 2
United Arab Emirates	Region 3
Dubai, United Arab Emirates	Region 1
United Kingdom	Region 2
United States	Region 3
United States Minor Outlying Islands	Region 3
Uruguay	Region 3
Uzbekistan	Region 3
Vanuatu	Region 3
Venezuela	Region 3
Viet Nam	Region 1
Virgin Islands, British	Region 2
Virgin Islands, U.S.	Region 3
Wallis and Futuna	Region 2
Western Sahara	Region 3
Yemen	Region 3
Zambia	Region 3
Zimbabwe	Region 3